

Electronic Acknowledgement Receipt

EFS ID:	2736730
Application Number:	10743971
International Application Number:	
Confirmation Number:	9354
Title of Invention:	Directing contacts between an end user and a contact center agent
First Named Inventor/Applicant Name:	Patrick Hession
Customer Number:	23644
Filer:	William M. Lee/debbie espinosa
Filer Authorized By:	William M. Lee
Attorney Docket Number:	920476-95350
Receipt Date:	18-JAN-2008
Filing Date:	23-DEC-2003
Time Stamp:	12:30:28
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
------------------------	----

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Refund Request	95350requestforrefund.pdf	72712 5a6ff4a5aba42d6bcaa581050f6166cbb1732776	no	1

Warnings:

Information:

2	NPL Documents	95350depositaccountstatement.pdf	163905 ac462e6e390a439827bd737f1aa2ad40286e119e0	no	3
Warnings:					
Information:					
Total Files Size (in bytes):			236617		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><u>New International Application Filed with the USPTO as a Receiving Office</u> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					